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| * **Non-functional requirements** | |
| **Security** | * The website must implement high levels of security to protect sensitive information and prevent security breaches and protect user data from unauthorized access. * User authentication and identity verification mechanisms must be secure. |
| **performance** | * + The website should load quickly and provide good performance to ensure a smooth user experience,   even with a large number of users.   * + Performance can be improved by reducing loading times, optimizing images, and utilizing caching.   + The system supports a large number of concurrent users at all other times. |
| **Availability** | * The website must be available 24/7/365 and maintain a high level of uptime. * Contingency plans and disaster recovery strategies should be in place in case of website failure. |
| **Cross-Browser Compatibility** | * The website should be designed to work consistently across different common web browsers (Chrome, Firefox, Safari, etc.). |
| **Responsive Design** | * The website should be responsive, adapting to various devices and screen sizes. |
| **Ease of Maintenance** | * Code should be well-organized and maintainable to facilitate future maintenance and development. |
| **Scalability** | * The website must be continuously scalable to accommodate the increase in the number of users and the volume of data. |
| **Database Performance** | * The database should be well-structured and optimized for fast response times. |
| **Documentation** | * The project and codebase should be well-documented to ease future handling by development teams. |
| **Data Security** | * Personal data and sensitive information must be protected with strict information security measures. |
| **Continuous Improvement** | * There should be a plan for ongoing management and implementation of improvements to the website. |
| **Compliance with Standards** | * The website must comply with international web standards such as W3C and WCAG for accessibility. |
| **Usability** | * The system must be easy to use and understand. |